



Owner's Manual

- Warranty Details
- Proper Use of Your Lift
- Ideas to Keep Your Lift Problem Free
- Safety Tips
- Troubleshooting Problems

Note:

It is important this entire manual be read and understood before attempting to operate this dumbwaiter. If there is anything in this manual you do not understand clearly, contract your dealer for clarification before you operate this dumbwaiter.

Customer Service - 1 (800) 922-3659

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Customer Information Sheet

Congratulations! You have purchased the most trouble-free dumbwaiter on the market today. It is our hope this dumbwaiter will allow you the independence you desire in moving materials in your home. Because of the trust you have placed in us we want to take this moment to say thank you.

Date Purchased _____

Dealer _____

Address _____

Phone _____

Contact _____

Serial Number _____

If warranty work or service is needed, your dealer will need the data above to receive factory information or order parts for this dumbwaiter.

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Using Your Dumbwaiter

This dumbwaiter will provide you years of service when used correctly. Make sure you understand each of the features listed below prior to using your dumbwaiter.

Before you attempt to use your dumbwaiter, ask your dealer to demonstrate the features and operations of the dumbwaiter. The dealer should show you how to use all of the following items:

Call-Send Controls - These are buttons located on the wall next to the dumbwaiter door. Momentarily pushing a button is all that is required to move the dumbwaiter from one level to the next. One button 'sends' the dumbwaiter to the other level and the one button 'calls' the dumbwaiter to that floor. The dumbwaiter automatically stops when it reaches the landing.

Bi-Parting Car Door - Always open the door on the car by lifting the upper half of the door straight up. The lower section should automatically go down when the upper door is raised. If it fails to do so, call your dealer for assistance. To close the doors, simply pull down on the upper half of the door until the two door meet in the middle.

Note: The dumbwaiter will not run if these doors are not completely closed.

Obstructions - If the car strikes an object on the way down, it will automatically stop and set a safety device called a slack cable device. This prevents any damage from occurring should there be an obstruction in the hoistway. If any foreign matters are dropped in the hoistway, it is imperative you contact your dealer and have them remove the foreign object.

Hoistway Doors and Access Panel - The hoistway doors are to be interlocked with the car so that the dumbwaiter will not run unless the doors are closed. In addition, the hoistway doors should never be able to be opened unless the lift is present at the landing. If any hoistway door is open and the car is not at the landing, disable the dumbwaiter and call your dealer immediately.

Keeping Your Dumbwaiter Trouble-Free and Safe

- Keep the track and unit clean and free from dust and dirt.
- Make sure the hoistway is free from obstructions.
- Do not attempt to service or work on the dumbwaiter yourself without consulting the factory first.
- Do not carry children or pets to ride on the dumbwaiter, it is intended for freight only.
- Call your dealer if you have any questions or concerns.
- Make sure the outlet being used provides 110 volts and is grounded properly.
- Do not allow children to play with the dumbwaiter.
- Never attempt to override any safeties, door interlocks or any other part of the dumbwaiter
- Always make sure the doors are completely closed before attempting to operate the dumbwaiter

Cleaning - Maintenance

- Use a general household cleaner to clean any portion of the track and dumbwaiter. This should be done once a year.
- Immediately clean up any liquids spilled in the car or hoistway.

Safety Tips

- Have the dealer adjust the car travel so it stops level with the door sills. The gap between the sill of the door and the car should be not less than 1/2" and not more than 1 1/2".
- Make sure the dumbwaiter does not operate with any hoistway door open.
- Do not exceed the lifting capacity.
- Operate the dumbwaiter while the dealer is present. Be sure you are comfortable with opening and closing the car doors and hoistway doors.
- Make sure you understand how the wall mounted control switches work.
- NEVER allow pets or children to ride inside the car, climb inside the car, play with the dumbwaiter, or otherwise use the dumbwaiter for anything other than its intended purpose - which is to carry freight and inanimate materials.
- Always keep the doors closed when the dumbwaiter is not in use.
- Never bypass, modify, change, delete, or otherwise edit any of the safety features on the dumbwaiter - including, but not limited to:
 - door switches limit switches
 - slack cable safety device
 - door interlocks circuit boards
- If the lift does not operate and all the doors are closed, call your dealer for service.

Limited Warranty Details

AmeriGlide, Inc. of 3901 Commerce Park Dr, Raleigh NC 27610, warrants to the original purchaser of an AmeriGlide Express Dumbwaiter manufactured by us to be free from defects in material and workmanship for a 2 year period on all component parts of the lift. Exceptions to this limited warranty are:

- Damage resulting from improper installation or operation
- Negligence, alterations, abuse or misuse of the equipment
- Fire, flood, acts of God
- Shipping damage
- Parts used that are not supplied by AmeriGlide, Inc.
- Labor fees for installation work or service calls

No warranty is extended, express or implied, whether of merchantability or fitness for a particular purpose, after expiration of 2 years from the date of original purchase of the dumbwaiter. AmeriGlide, Inc. and its dealers shall not be liable for any consequential, special or incidental damages arising out of the purchase or use of the unit or resulting from the breach of this Limited Warranty, or any implied warranty. The limit of liability of AmeriGlide, Inc. and its dealers hereunder shall be the lift's purchase price.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, or legal remedies, so these above limitations may not apply to you. All warranty claims must be reported to the dealer from whom the lift purchased as they have responsibility for handling your warranty claim. The dealer is to contact the Service Department of AmeriGlide, Inc. and provide the serial number of the lift along with a description of the events leading to the warranty claim. Dealers may charge for labor, service, travel, or other associated costs to make repairs, and such charges are not covered by this Limited Warranty. However, the Limited Warranty does not cover any charges or expenses assessed by any such other person or company performing such repairs or replacement work. All parts used to replace defective materials must be genuine AmeriGlide, Inc. parts to be covered by this Limited Warranty.

This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Customer Service - 1 (800) 922-3659

Troubleshooting

These tips might save you a service call.
Make sure you remove power from the lift
before attempting any of the following items

Lift does not run when button is pushed:

- Check the hoistway doors at each landing to make sure they are completely closed.
- Check the car door(s) to see if it is completely closed.
- Check the circuit breaker in the house is not blown.

Lift does run, but makes squeaky or grinding noises:

- If it has been at least 90 days from the time the track was last lubricated, grease the track or call your dealer to have them apply grease to your track.
- Check the hoistway for obstructions or call your dealer to have them check the hoistway.

A 'slack cable' safety device stops the lift from running if any slack is sensed in the drive cable:

- To reset the device, do the following: Open the top hoistway door with the override lock key. Grab the steel drive cable and pull it away from the track until you hear or feel the safety click. Let the cable go back into position slowly. This should only be attempted by someone who has been trained to reset the slack cable.

